

Mountaineer Health and Safety Protocols for 2023-24 Winter

The health and safety of Mountaineer passengers and drivers is a priority of Mountaineer Transit Company. Mountaineer follows the health and safety protocols while adhering to federal, state and local laws and recommendations including but not limited to the following:

Driver Health Checks

- If drivers are experiencing any health-related symptoms, they are required not to come to work, and if the driver recognizes any symptoms during a pre-shift health check, the driver is to notify their manager and go home
- If drivers are experiencing any health-related symptoms they are encouraged to get tested and notify their manager of results within 24 hours of receiving them

Hand Sanitizer

- Each vehicle will be stocked with hand sanitizer and passenger use
- Drivers are required to sanitize their hands frequently throughout their shift

Face Masks

- Face masks are optional for riders and drivers

Vehicle Cleaning

- Vehicles will be cleaned and disinfected at the beginning of every shift. High touch points like seatbelts, door handles, and arm rests will be disinfected throughout each operating day.

Vehicle Operation

- Drivers are prescreened to meet driver guideline criteria, thoroughly trained, and agree to comply with Mountaineer driver guidelines and all local and state laws
- Safe vehicle operation is a high priority and stressed to drivers throughout the operating season
- Upon passenger request, vehicle window(s) will be open when possible to increase ventilation